



Quality Policy

In a context marked by increased competitiveness at both the national and international levels in **higher education and scientific research**, as well as a **growing demand for transparency**, the University of Laghouat is committed to a dynamic of continuous quality improvement. In order to meet the expectations and needs of its clients and all interested parties, while also strengthening its cultural, scientific, and professional character, the university must adopt **modern governance and management practices**.

The management of **Amar Telidji University of Laghouat**, represented by **Rector Pr. BENBERTAL Djamel**, confirms its **firm commitment** to implementing a **Quality Management System** in accordance with the requirements of **ISO 9001:2015**. This commitment is part of a strategic institutional vision aimed at:

- Complying with **legal, regulatory, standards-related, and contractual requirements**, and ensuring the **satisfaction and trust** of interested parties;
- Guaranteeing the **transparency and efficiency of administrative processes**; and strengthening governance;
- Supporting **scientific research**, and **innovation**; linking higher education to the national economy and strengthening the **socio-economic partnership**;
- Strengthening and improving the **quality of training and teaching**;
- Placing **student support and personal development** at the heart of our concerns;
- **Modernizing pedagogical tools** through **digitization**, digitalization, and the expansion of online teaching.
- Strengthening the **University's competitiveness** at both the national and international levels, through the internationalization of training (Research Projects, *Study in Algeria*, Twinning Programs, Joint Doctoral Supervision, etc.)
- **Valuing and supporting staff** by fostering a work environment conducive to the involvement of all;
- Structuring and **optimizing pedagogical, scientific, and administrative processes**;
- Adopting modern governance and management practices and strengthening the **digital transition** to ensure efficient and transparent administrative services;
- Promoting effective internal and external **communication** and a **shared, sustainable quality culture**, serving as a driver of modernization, performance, and institutional influence, through ongoing training and awareness-raising for all staff;
- Establishing a **Quality Management System driven by a process-based and risk-based approach**, in accordance with **ISO 9001:2015** which ensures **continuous improvement**, strengthens stakeholder trust, and safeguards institutional credibility.

Done in Laghouat, on 09/08/2026

The Rector of the University
Pr. BENBERTAL Djamel

(Handwritten signature in blue ink over a red circular stamp)